

COOKIE POLICY

(Last updated: October 10, 2023)

We, **Limited Liability Company “Boosteroid Games S.R.L.”**, and **Boosteroid Inc.**, operate boosteroid.com, cloud.boosteroid.com, Boosteroid cloud gaming platform, and other products (the Product).

We use cookies.

This is our Cookie Policy (“Policy”), it describes what cookies we use, how we use them and why. **It is related to your privacy, so please, read it carefully.**

YOU CONSENT TO THIS POLICY AND TO OUR USE OF COOKIES AS DESCRIBED IN THIS POLICY WHEN YOU CLICK THE BUTTON “ALLOW” ON THE COOKIE BANNER OR WHEN YOU DISMISS THE BANNER. If you don’t consent, you can still browse our [website](#), but you **MUST NOT** access/use the functionality of the cloud gaming platform, sign up and use other parts of the Product, where the use of cookies is necessary to maintain the functionality of such parts of the Product.

Most websites/apps place small pieces of data on your device when you visit them. These are cookies, web beacons, flash cookies, pixel tags, etc. We’ll call them all “cookies”. We use cookies to ensure that we give you the best experience on the Product, to improve it, maintain its operation and functionality.

What Are Cookies?

Cookies are small data sent to your browser by a website you visit. Cookies obtain certain information about your computer, your use of our Product and your general Internet usage. Cookies are important to make your use of a website/app more comfortable, in particular by allowing for remembered passwords, personal preferences, and other data; so that each time you visit the same site, the same information doesn’t have to be re-entered. So, cookies make your next visit to our Product easier, which makes the Product itself more useful to you.

Cookies help us remember your device and how you interacted with our Product (e.g. remember your username/password so you don’t need to re-enter each time you log in). Cookies help us find out what parts of the Product you visit and what actions you make, so we can evaluate how effective the Product is and provide you with a better, faster, and safer experience. Cookies help us provide better and more effective advertising, maintaining your user account security.

The cookie data is **NEVER** used to identify you personally. Cookies usually don’t store personal data. If they do, it’s only the information you provide on the Product, such as your email.

What’s this Cookie Policy?

This Policy is the official document with information about cookies we use, how we use them and why, and how you can manage them through limiting or forbidding us to place cookies on your device.

According to EU privacy & data protection laws (primarily [ePrivacy Directive 2002/58/EC](#) and [General Data Protection Regulation](#)), we must inform you (we hereby do so) that cookies are in use, how they are used and get your consent before cookies are used. By clicking the “Allow” button on the banner that informs you about cookies on the Product or by dismissing this banner, you provide such consent.

If you want to object to our use of cookies or need any clarification, notify us at support@boosteroid.com.

So, what cookies do we use and what for?

OUR OWN COOKIES

The cookies below are placed in the Product by us. They are **strictly necessary**, which means our services cannot be provided without them. They are never used to identify you personally. They are used to maintain authorization, user sessions, operation of our systems and functionality.

1. JWT (JSON web token)

JWT is used to ensure the security of data transferred in the network as a part of the authorization.

Check this for more information: [JSON Web Signature](#), [JSON Web Encryption](#).

Within JWT there are the following cookies:

- **access_token**: is a unique key assigned for you so that you can access the Product and log in.
- **refresh_token**: is used to refresh the access_token cookie when it expires.

These are session cookies, they are stored encrypted in your browser until you close it.

2. boosteroid_session

It is a part of the instruments of the programming language we use on the Product. It is used to maintain the operation of our systems. This is a session cookie stored in your browser until you close it.

3. boosteroid_lang

This cookie is used to maintain different language profiles of our website. It is stored in your browser and is updated every time you change the language profile. It collects no information about you or your device.

4. Cookies necessary for website and user account operation and security, distinguishing between users and bots.

boosteroid_return_source - stored in the browser for 24 hours.

boosteroid_return_page - stored in the browser for 24 hours.

boosteroid_entrypoint_source - stored in the browser for 68 years.

boosteroid_entrypoint_page - stored in the browser for 68 years

5. boosteroid-payment-pending

This is a very useful cookie that prevents you from subscribing multiple times. When you buy a subscription on the Product, you are redirected to the payment system (PayPal or Twispay) web page, and then, when your purchase is completed, you are redirected back to the Product. At this point, the cookie boosteroid-payment-pending is sent to your browser. It disables the functionality of subscription purchases and prevents users from buying another subscription until their payment is pending. When our system receives the data that the payment has been successfully made, the subscription will be provided to the user and the cookie will expire. If the payment has been unsuccessful, the subscription will not be provided to the user and the cookie will expire. The cookie is stored in your browsers for up to 1 hour.

THIRD-PARTY COOKIES

We use Google Analytics, Google Tag Manager, and other cookies that are placed, changed and updated by Google from time to time as part of Google's functionality. Below are some of Google's cookies, however, Google may also use others within its functionality. Google cookies are used for **marketing and advertising purposes**.

1. **_ga**: used to distinguish users, registers a unique ID that is used to generate statistical data on how the visitor uses the website. Stored for 2 years.

2. **_gid**: used to distinguish users, stored for 24 hours.

3. **1P_JAR**: used to carry out information about how the end-user uses the website and any advertising that the end-user may have seen before visiting the website. Stored for 1 month.

4. **ads/ga-audiences**: used by Google AdWords to re-engage visitors that are likely to convert to customers based on the visitor's online behavior across websites. Session cookie that expires when you close your browser.

5. **collect**: used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels. Session cookie, stored until you close your browser.

6. **NID**: registers a unique ID that identifies a returning user's device. The ID is used by Google for targeted ads. Stored for 6 months.

7. **G_ENABLED_IDPS**: used for secure log in to the website with a Google account.

We need Google Analytics to understand how users behave on our website. These cookies apply Google Analytics functionality. They help us get the information on how long have you been visiting our website, on what website you were before coming to us and how often do you come back. Cookies are used to identify you as a unique visitor to our website by assigning a unique identification number (this is not your personal identification). All the collected data is anonymized.

Get more information about Google Analytics [here](#).

We also use other third-party cookies:

8. **intercom-id-[number]**: used by Intercom (support messenger provider in the bottom-right corner of our website). It's an anonymous visitor identifier. As you visit our website you get this cookie. Stored for 9 months.

9. **intercom-session-[number]**: identifier for each unique browser session. The user can access their conversations and have data communicated on logged out pages for 1 week, as long as the session isn't intentionally terminated, which usually happens on logout. Stored for 1 week (from each log-in).

Get more information about Intercom cookies [here](#). Note that we use only "Messenger Cookies".

There are also some third-party cookies placed by **Facebook**. You can log in to your user account on the Product via Facebook and since our services are integrated to enable such authentication, Facebook can

place cookies on your device when you access the Product. Facebook cookies help us measure the effectiveness of the advertising of our Product you get on Facebook.

We have the following Facebook cookies that are used for **marketing and advertising purposes**:

11. _fbp and fr: used by Facebook to deliver a series of advertisement products such as real-time bidding from third-party advertisers. Stored for 3 months.

For more information on how Facebook operates its cookies check [Facebook Cookie Policy](#).

12. __cfduid: we use this CloudFlare cookie to speed up the page load. It contains no user identification information. Check [Cloudflare Cookie Policy](#) for more information.

How to manage your cookies?

There are several ways to control cookies on your device. You can empty a cookie folder of your browser on your device. You can also change browser settings so that the browser will not accept cookies or alert you when cookies are sent. If you delete cookies or change cookie settings, further Product navigation and view of some content will still be possible, however, some functionality (e.g. keeping you signed in when you go from one page to another) may become unavailable and the Product may become less easy to navigate and use.

Check the “help” or “settings” page of your browser to find out how to block cookies or change cookie settings. It may vary from one browser to another. Here’s how you do that in Google Chrome: Settings > Privacy and Security > Clear browsing data > Cookies and other site data > click on “Clear data”. **Please note that if you delete all cookies from your device, some functionality of the Service as well as other websites and apps may become unavailable.**

When you delete cookies stored on your device, that does not mean cookies will no longer be placed. You can delete cookies after each time you’ve been online. When you delete cookies in a particular browser on a particular device, it may not always mean that they will be automatically deleted on another device even if the devices or browsers are synced. If you want to get rid of all your cookies, you should delete them separately on each device and in each browser.

Please note that when you delete all your cookies you may have to re-enter login data when you log in to websites.

Choose your browser and check its cookie-related information:

Chrome: <https://support.google.com/chrome/answer/95647?hl=en>

Opera: <http://www.opera.com/help/tutorials/security/cookies/>

Safari: <https://support.apple.com/en-gb/guide/safari/sfri11471/mac>

Our Service currently operates in the browsers mentioned above. We may make it available in other browsers in the future. If the Product is available in a browser other than one of those mentioned above, please check its cookie-related settings on the “help” or “settings” page.

Reach our support if you’d like us to clarify any cookie-related issue. Contact us if you have any questions, comments, or concerns regarding this Policy: support@boosteroid.com.

Updates to this Policy

We update this Policy from time to time when we add/remove cookies, change the way they work or the way we use data collected through cookies. Please, review the Policy frequently. We won't notify you about updates to this Policy unless they are significant. The current version of the Policy can be found in the footer of our boosteroid.com and cloud.boosteroid.com websites.

Enjoy Boosteroid and protect your privacy.